

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re the Patent of:)
CHAN et al.)
Patent No.: 7,515,695) REQUEST FOR CERTIFICATE OF
Issued: April 7, 2009) CORRECTION OF PATENT FOR
Atty. File No.: 4366-152) APPLICANT'S MISTAKE
For: "CLIENT CUSTOMIZABLE) UNDER 37 C.F.R. §1.323
INTERACTIVE VOICE RESPONSE)
SYSTEM")

Filed Electronically

Attn: Certificate of Corrections Branch
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

Patentee has identified a mistake of minor character in Claim 26. Patentee requests that at column 19, lines 27-42 (Claim 26), the element "a processor operable to:" be moved and appear before the paragraph beginning with "receive, from the user...." The obvious typographical error is apparent as the element "a processor operable to:" has sub-elements "receive...effect...and associate". The error is of a minor character, which neither adds new matter nor requires reexamination. In view of the above, Patentee respectfully requests the requested correction be entered.

Submitted herewith is form PTO SB/44 containing the text of the correction requested. In addition, submitted herewith is payment in the amount of \$100.00, the processing fee set forth in 37 C.F.R. §1.20(a). Please credit any overpayment or charge any underpayment to Deposit Account No. 19-1970.

Respectfully submitted,

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